

Profile Image

Dilshodbek Hamroyev

Project Manager

Tashkent, Uzbekistan

English, Uzbek

Profile Completion: 66%

Employment history

<div>IT Investment Center Position: Program Manager Duration: 01.06.2023 - 01.11.2023 Location: Tashkent, Uzbekistan</div> <div>Led market research and competitor analysis to inform product development strategies. Onboarded and supported clients, ensuring a smooth transition and positive user experience. Managed a team of developers, fostering collaboration and driving efficient project execution. Maintained and prioritized product backlogs, ensuring alignment with business goals and user needs. Conducted rigorous quality assurance testing to ensure product stability and functionality. Facilitated integrations and cooperation with POS and OMS systems. Actively participated in all stages of the software development lifecycle (SDLC).</div>
<div>Home Market(local e-com) Position: Project Manager Duration: 01.10.2023 - 01.10.2024 Location: Tashkent, Uzbekistan</div> <div>Led market research and competitor analysis to inform product development strategies. Onboarded and supported clients, ensuring a smooth transition and positive user experience. Managed a team of developers, fostering collaboration and driving efficient project execution. Maintained and prioritized product backlogs, ensuring alignment with business goals and user needs. Conducted rigorous quality assurance testing to ensure product stability and functionality. Facilitated integrations and cooperation with POS and OMS systems. Actively participated in all stages of the software development lifecycle (SDLC).</div>

zip24

Position: Software Product Manager

Duration: 01.04.2021 - 01.06.2023

Location: Tashkent, Uzbekistan

Led market research and competitor analysis to inform product development strategies. Onboarded and supported clients, ensuring a smooth transition and positive user experience. Managed a team of developers, fostering collaboration and driving efficient project execution. Maintained and prioritized product backlogs, ensuring alignment with business goals and user needs. Conducted rigorous quality assurance testing to ensure product stability and functionality. Facilitated integrations and cooperation with POS and OMS systems. Actively participated in all stages of the software development lifecycle (SDLC).

zip24

Position: Account Manager

Duration: 01.01.2020 - 01.03.2021

Location: Tashkent, Uzbekistan

Managed key accounts, providing comprehensive support and addressing their unique requirements. Drove customer success by building strong relationships and exceeding expectations. Pitched the company's SaaS solution to potential clients, highlighting its value proposition. Gathered customer feedback and collaborated with the team to enhance the solution's effectiveness.

Wing Delivery Marketplace(an Amazon company)

Position: Product Support Specialist

Duration: 01.09.2019 - 01.12.2020

Location: Tashkent, Uzbekistan

Provided exceptional customer support, addressing inquiries and resolving issues promptly. Reported customer queries to the technical team, facilitating effective troubleshooting. Onboarded clients, ensuring a seamless introduction to the platform and its features. Gained in-depth knowledge of the business processes and system architecture.

Finnet Technologies

Position: Project Manager

Duration: 01.10.2018 - 01.10.2019

Location: Tashkent, Uzbekistan

Liaised between clients and the development team, ensuring clear communication and understanding of project requirements. Conducted quality checks on completed work, ensuring it met client expectations and standards. Implemented automation solutions to streamline manual processes and improve efficiency.

Education

Amity University in Tashkent

Degree: Bachelor's degree

Duration: 01.09.2019 - 01.07.2022

Faculty: Information Technology

Portfolio

No records to show